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## Consumer Health and Spending Accounts Update

Your Spending Account Website  
is Changing!



July 22nd, 2015

**Your transition to the new platform is complete!** As promised, we're providing important information that you need to know for the ongoing service of your account. Please be sure to carefully review this update so you are aware of the tasks you may need to complete. You will also find helpful hints and details on accessing your new spending account website. As always, we appreciate your continued partnership and look forward to the opportunity to assist you!

### **IMPORTANT REMINDERS**

You may find the **Client Command Center Webinar Schedule** here: [CCC Webinar Schedule](#).

To learn more about the new Client Command Center, please attend one of the webinar demos.

#### **Late July 2015: Feedback Survey**

In our efforts to improve quality service, please respond to the feedback survey that will be sent to you via email.

### **HELPFUL HINTS**

You will continue to have access to FlexDirect even though your new Client Command Center will be your place for managing your spending accounts. Data from current and previous plan years has been transitioned to the new system. All claims and account management activities should now be completed on the Client Command Center.

#### **NEW! Client Command Center Process Guide**

[CCC Client Process Guide](#)

Helps you understand the transition and differences in account management, reporting, funding, invoicing and new communications to your participants

#### **Participant Website Overview**

Distribute this to your participants so they may understand the new content and navigation of the new participant website. [Participant Guide](#)

### **LINKS TO YOUR NEW SPENDING ACCOUNT SOLUTION**

You will be sent a link and your login credentials for the new website via email on or before **07/22/2015**

**NEW! Participant website:** [myspendingaccount.adp.com](http://myspendingaccount.adp.com)

### **SERVICE CONTACTS**

For more information please call your Service representative or team. We appreciate your partnership and patience during this transition!